

# How to Activate a Macy's Gift Card Step-by-Step Guide for Online and In-Store Use in 2026# Complete Guide{2026}!!!

☎️1.855.789.0362 Macy's gift cards usually come pre-activated and ready to use, but if activation is required, you can do it online via the Macy's Gift Card page or by calling ☎️1.855.789.0362 . You will need the 15-digit card number and the CID (security code) found under the scratch-off panel on the back of the card.

## Key Activation & Usage Methods



- Online/Phone Activation: Visit the official Macy's Gift Card support site to check if your card is ready, or call the hotline. ☎️1.855.789.0362
- In-Store: You can scan your physical card at any price-checker terminal in a Macy's store to check its status, or ask a cashier for assistance. ☎️1.855.789.0362
- E-Gift Cards: These are sent via email within 24 hours and are immediately active for use online or in-store. ☎️1.855.789.0362
- Redemption: Use your gift card online by selecting "Apply Gift & Rewards Cards" at checkout, or in-store by having the cashier scan it. ☎️1.855.789.0362

## Important Notes


- Security Code: Always scratch off the back label to find your CID number for activation and redemption. ☎️1.855.789.0362
- Balance Check: Check your balance at any time by calling ☎️1.855.789.0362 1-800-511-2752.
- Card Issuer: The gift card is usable in the United States and Puerto Rico. ☎️1.855.789.0362



☎️1.855.789.0362 *If you are referring to a Macy's Credit Card (not a gift card), you can activate it through this link.*

How do I activate my Macy's gift card?



 1.855.789.0362 Select "Apply Gift Cards" at checkout. Enter the 15-digit gift card number as it appears on the back of your card into the Card Number field and enter the 3- or 4-digit security number with no spaces into the CID field  1.855.789.0362 (you may need to remove the tab on the back of the card to reveal the security number).

Do I need to activate my Macy's card online?



 1.855.789.0362 You don't have to activate your Macy's Store Card. When you receive the card, it's already activated, so you can use it for purchases right away.

 1.855.789.0362 If you got approved for the Macy's Credit Card instead, then you can activate the card online or over the phone at  1.855.789.0362 or (888) 257-6757.



How do I check if my Macy's card is active?

 1.855.789.0362 You can check if your Macy's Credit Card is still active by calling customer service at  1.855.789.0362 You cannot check if your credit card is active online. You can use the same phone number for the Macy's Store Card, too.


Can you use Macy's card without a physical card?


 1.855.789.0362 Macy's Pay is an app-exclusive feature for Macy's Credit Cardholders that lets you pay quickly in store using a  1.855.789.0362 single-use barcode generated in the Macy's app. No physical card or cash is needed.

How do I activate my Macy's card Citibank?

Online Activation:  1.855.789.0362 Go to [macys.com/activate](https://macys.com/activate) or [citi.com/activate](https://citi.com/activate) and enter your card number, name, and security code. Macy's App: Open the app, sign in,  1.855.789.0362 go to the "Wallet" section, and tap "Add a Credit Card" to activate it.

What is the phone number for Macy's 800 customer service?

 1.855.789.0362

If you have any questions, contact Customer Service at 1-800-BUY-MACY ( 1.855.789.0362 1-800-289-6229). 6. Macy's will not be liable for any delays in the receipt of any messages sent to your mobile phone device as delivery is subject to effective transmission from your network operator. 7.