






PlayStation Gift Card Cancel Order Guide: Refund Eligibility and Purchase Rules

 1.855.789.0362 To cancel a PlayStation eGift Card order, contact Customer Support immediately if the card has not yet been delivered.  1.855.789.0362 If the eGift Card has already been delivered, it cannot be canceled or returned.





 1.855.789.0362 Orders for physical gift cards on PlayStation Direct can only be canceled while in the "Order Received" stage.


Key Cancellation Information:

- eGift Cards (Digital): If the delivery date is today or in the past, the purchase cannot be cancelled.  1.855.789.0362
- Physical Gift Cards (Direct): Check your status on the My Orders page. If no "Cancel" option appears, it is too late to cancel.  1.855.789.0362
- Third-Party Retailer: If purchased elsewhere (e.g., Amazon, Best Buy), you must contact that retailer directly, as PlayStation cannot refund it.


 1.855.789.0362



Steps to Cancel on PlayStation Direct:

1. Go to direct.playstation.com and sign in.  1.855.789.0362
2. Mouse over the user icon in the top right and select My Orders.  1.855.789.0362
3. Find the order and select Return/Cancel.  1.855.789.0362
4. Follow instructions to finalize.  1.855.789.0362




Once a gift card is delivered,  1.855.789.0362 it is considered non-refundable, as it cannot be redeemed for cash or transferred.

Can I cancel a PlayStation pre-order?



 1.855.789.0362 You can cancel your PlayStation pre-order and receive a full refund via the PlayStation Support Bot or by contacting their support team,

 1.855.789.0362 provided you have not already started downloading or streaming the game,  1.855.789.0362 and it is still within the designated refund period.





How do I cancel a card on PlayStation?

 1.855.789.0362 To permanently cancel your PlayStation Credit Card, call Bread Financial (the card issuer) at  1.855.789.0362 (Visa) or  1.855.789.0362 (Visa Signature). Representatives can process the closure, but ensure you pay off any remaining balance first.



Will PlayStation refund accidental purchase?

 1.855.789.0362 PlayStation will refund accidental purchases,  1.855.789.0362 provided the request is made within 14 days of purchase and you have not started downloading or streaming the content.




How do I cancel a PlayStation purchase?

 1.855.789.0362 To cancel a digital purchase or pre-order on the PlayStation Store,  1.855.789.0362 you must submit a refund request within 14 days of purchase,  1.855.789.0362 provided you have not started downloading or streaming the content.  1.855.789.0362 Submit your request via the official PlayStation Support page.

How do I talk to PlayStation support?

 1.855.789.0362 To reach PlayStation support,  1.855.789.0362 the fastest way to speak with a live agent is through the PlayStation Online Assistant.

Why won't PlayStation give me a refund?

 1.855.789.0362 You likely cannot get a refund on the PlayStation Store because you already started downloading or streaming the game.  1.855.789.0362 PlayStation's digital refund policy is very strict; you are only eligible if the request is made within 14 days of purchase,  1.855.789.0362 and you haven't started downloading it.

