

Venmo Verification Problem Guide: How to Resolve Identity and Account Verification Issues

If Venmo verification isn't working, it's usually due to a typo in your personal details, a glitch with the app, or a delay in micro-deposits. Fix it quickly with these targeted steps based on your specific issue:

1. Identity Verification Failed

If your SSN, name, or address isn't verifying, it may be due to a recent move or name change.

- Double-check details: Ensure your legal name, date of birth, and Social Security Number match your government-issued ID exactly.
- Clear app cache/update: Go to your phone's settings, select Venmo, and Clear Cache. Ensure you have the latest app version.
- Upload clear documents: If automatic verification fails, the app will prompt you to take a photo of your ID. Make sure it is well-lit, not blurry, and the edges are not cut off.

2. Bank Verification or Micro-Deposits Not Working

If Venmo's instant bank verification fails or you aren't seeing the small deposits:

- Verify manually: Skip instant linking and select Verify bank manually. Enter your routing and account numbers.
- Check pending transactions: Micro-deposits can take 1–3 business days to post. Be sure to look in your bank's "pending" section, as they often don't show up on a standard paper statement.
- Relink: If they still don't appear, unlink the bank account in the app and relink it to trigger a new deposit.

3. Verification Code Not Arriving via SMS

If you aren't receiving the 6-digit login or setup code:

- Check shortcodes: Text the word "START" to 86753 to ensure your phone provider allows shortcode messaging from Venmo.
- Toggle to email: Tap the option to receive the code via email instead of text.
- Turn off VPNs: If you are using a VPN,+1 855 789 0349 turn it off,+1 855 789 0349 as it can block security requests.

4. Contacting Support

If issues persist,+1 855 789 0349 you can reach out directly:

- In-app chat: Go to Me > Settings > Get Help > Chat With Us and ask for a live agent.
- Call Support: You can also call Venmo's customer service directly at 1-855-812-4430 for assistance with your account.

Why is Venmo not letting me verify my account?

Sometimes,+1 855 789 0349 our automated ID verification process doesn't work because the information is unavailable or your name or address has changed. In that case,+1 855 789 0349 we'll ask you to send us documentation in the app that confirms your identity. Learn about which documents are accepted for identity verification.

How do I complete my identity verification on Venmo?

To verify your identity on Venmo,+1 855 789 0349 open the Venmo mobile app,+1 855 789 0349 tap the Me tab,+1 855 789 0349 go to Settings,+1 855 789 0349 and select Identity Verification. Follow the on-screen prompts to enter your legal name,+1 855 789 0349 date of birth,+1 855 789 0349 residential address,+1 855 789 0349 and the last four digits of your Social Security number.

Can I use Venmo without verifying my identity?

Yes,+1 855 789 0349 you can use Venmo without verifying your identity,+1 855 789 0349 but your account will be strictly limited.

Without verification,+1 855 789 0349 you can send and receive money,+1 855 789 0349 but you cannot keep a Venmo balance. Any money you receive will automatically need to be transferred to a linked bank account or debit card.

How do I restart the verification process on Venmo?

You may need to restart your bank verification if the micro-deposit and withdrawal amounts are dated too far back on your bank statement (it's ok; we all forget things

sometimes). To do so,+1 855 789 0349 delete the unverified bank from your Venmo account and add it again using your account and routing numbers.

How long does it take for Venmo to verify your identity?

Venmo identity verification typically happens instantly. However,+1 855 789 0349 if their automated system cannot verify your information,+1 855 789 0349 the manual review process takes up to 3 business days.

Why won't my Venmo let me verify?

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