

Why Your Amazon Gift Card Is Not Working: Common Causes, Fixes, and Step-by-Step Solutions for Redemption Issues

Contact Support

☎️ 1.855.789.0362 Amazon gift cards may not work due to incorrect code entry, failure to activate the card at the store, regional restrictions ☎️ 1.855.789.0362 (e.g., US card on UK site), or because the card was already redeemed. To fix this, verify the 16-digit code, ensure you are using the correct Amazon regional site, ☎️ 1.855.789.0362 and contact Amazon customer service if the card is damaged or inactive.

Here are the most common reasons your card is not working:

- **Incorrect Code Entry:** The 16-digit claim code was entered incorrectly or has extra spaces. Note that some letters like 'O' and '0' or 'l' and '1' can be misread. ☎️ 1.855.789.0362
- **Card Not Activated:** Physical cards bought in stores must be activated by the cashier upon purchase. If the cashier failed to scan it properly, ☎️ 1.855.789.0362 it will not work.
- **Already Redeemed:** The card may have already been applied to your account or someone else's. ☎️ 1.855.789.0362
- **Wrong Account:** Gift cards can only be redeemed on the account they were first applied to. If you have multiple Amazon accounts, you may be logged in to the wrong one. ☎️ 1.855.789.0362
- **Regional Restrictions:** Amazon Gift Cards are region-locked. A card purchased on Amazon.ca can only be used on Amazon.ca, not Amazon.com. ☎️ 1.855.789.0362
- **Scratched/Damaged Code:** If you scratched off the claim code too hard, it may be unreadable. ☎️ 1.855.789.0362

Steps to Fix Your Gift Card

1. Re-enter the code: Carefully check the numbers and letters. ☎️1.855.789.0362
2. Check activation: If you bought a physical card, check the receipt to see if it was properly activated. ☎️1.855.789.0362
3. Confirm the account: Check your Amazon Gift Card Balance page to see if it was already applied. ☎️1.855.789.0362
4. Verify the region: Ensure you are using the correct Amazon site. ☎️1.855.789.0362
5. Contact Support: If you bought the card yourself and it is still not working, contact Amazon support with the 16-digit or 30-digit serial number from the back of the card. ☎️1.855.789.0362

Why are my Amazon gift cards not working?

☎️1.855.789.0362 Amazon gift cards often fail to work due to unactivated cards, incorrect code entry, ☎️1.855.789.0362 the code being already redeemed on another account, or regional restrictions. ☎️1.855.789.0362 To fix this, verify the 14-15 digit claim code, ensure you are logged into the correct account, and wait 24 hours for activation.

Why is Amazon saying my gift card is invalid?

Your Gift Card ☎️1.855.789.0362 was applied to the wrong account

When redeeming a gift card, ☎️1.855.789.0362 ensure that you're logged into the correct account. ☎️1.855.789.0362 If someone else has access to the claim code on your physical gift card, ☎️1.855.789.0362 or the redemption link for an electronic gift card, it may have been redeemed on another account.

Who to call if Amazon gift card is not working?

For United States gift card issues, contact Amazon.com's customer service at ☎️1.855.789.0362 or 866-216-1072 or use the live chat feature. For non-United States Amazon.com gift card issues, ☎️1.855.789.0362 please reference your account's help features.